

Technical Service Bulletin (TSB)

948TE Transmission Reaction Shaft Service Bushing Kit

REFERENCE:	TSB: 21-040-25 GROUP: 21 - Transmission and Transfer Case	Date:	October 2, 2025	REVISION:	—
VEHICLES AFFECTED:	2019 - 2023 (BV) Jeep Renegade 2017 - 2023 (FD) FIAT 500X 2017 - 2023 (MP) Jeep Compass 2017 - 2025 (RU) Chrysler Pacifica 2015 - 2017 (UF) Chrysler 200 2022 - 2025 (VF) RAM ProMaster 2015 - 2022 (VM) RAM ProMaster City This bulletin applies RU and VF vehicles built on or before December 01, 2024 (MDH 1201XX) and equipped with a 9-SPD 948TE Auto Transmission (Sales Codes DFH or DFJ).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle may exhibit/set the following Diagnostic Trouble Code (DTC): P1DB7-00 - Torque Converter Clutch Performance.				
CAUSE:	Reaction shaft misalignment				

DISCUSSION:

This bulletin provides information regarding an assembly misalignment that can cause the reaction shaft bushing to wear prematurely resulting in DTC P1DB7 and MIL will be illuminated for one of the following reasons:

- The difference between the actual slip and target slip of the Torque Converter Clutch (TCC) is greater than a calibrated threshold for an amount of time.
- The DTC is set if the failure has occurred twice and the input shaft measurement is larger than 0.027 mm (0.0010 in.).

NOTE:

- An updated service kit is now available by ordering P/N 68732959AB - Reaction Shaft, Service Kit.
- The service kit is only applicable for when the input shaft side to side measurement is larger than 0.027 mm (0.0010 in.).

POLICY:

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