



SSM 54270 2024-2025 F-150/F-Super Duty - Front Passenger Window Inoperative From The Driver Master Window Control Switch With DTC U2013:23 Stored In The DDM

Some 2024-2025 F-150/F-Super Duty vehicles may exhibit an inoperative front passenger window when operated from the driver master window control switch with diagnostic trouble code (DTC) U2013:23 stored in the driver door module (DDM). This may be due to software in the driver door module (DDM). Inform customers that engineering is currently working on a solution for this condition and will be released via a software update delivered over-the-air (OTA) expected in March 2026. Software will update automatically if vehicle connectivity is enabled in the vehicle's settings. Schedule a service visit for customers who have disabled vehicle connectivity or who report that they did not receive the update in March 2026. Monitor Professional Technician System (PTS) for additional information.