



Service Bulletin

Bulletin No.: PIC6607B

Date: September, 2025

PRELIMINARY INFORMATION

Subject: Super Cruise Unavailable Message

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2026		All	All	All	All
Cadillac	LYRIQ	2026		All	All	All	All
Cadillac	OPTIQ	2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All
Cadillac	Escalade	2026		All	All	All	All
Cadillac	Escalade ESV	2026		All	All	All	All
Cadillac	ESCALADE IQ	2026		All	All	All	All
Cadillac	ESCALADE IQL	2026		All	All	All	All
Cadillac	CT4	2026		All	All	All	All
Cadillac	CT5	2026		All	All	All	All
Chevrolet	Silverado EV	2026		All	All	All	All
Chevrolet	Tahoe	2026		All	All	All	All
Chevrolet	Suburban	2026		All	All	All	All
Chevrolet	Traverse	2026		All	All	All	All
GMC	Acadia	2026		All	All	All	All
GMC	Sierra EV	2026		All	All	All	All
GMC	Yukon	2026		All	All	All	All
GMC	Yukon XL	2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UKL
Condition	Super Cruise Unavailable message.
Cause	To be root caused by technician.

Correction

If the following DTCs are setting in history, DO NOT replace the Image Processing Module.

U3000 SYM49, U1624 SYM00, U0140 SYM00, U023B SYM00, U053C SYM00, B1DD0 SYM49, B1DD0 SYM57.

These DTCs setting in history are NOT related to the main reason why Super Cruise is unavailable and should be ignored.

Use SI Document ID 6763330 (Super Cruise Malfunction) and Customer Concern Verification sheet found in Global Connect under forms as an aid to diagnose.

Version	3
Modified	05/09/2025 – Created on. 09/08/2025 - Updated Models. 09/26/2025 – Updated Models, and B1DD0 SYM49.

