

Technical Service Bulletin

Topic	93 Q5 PHEV high-voltage battery P0A7F00 / P0EDD00 / P0EDE00 / P0EDF00 / P0EE000 / P0EE100 / P2CCC00 / P2CCD00 in 008C
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2079556/1
Level	EH
Status	Released for publishing
Release date	Sep 30, 2025

Diagnostic trouble codes

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
008C - Hybrid battery management	P0EE000: Hybrid/EV Battery Pack "E" Deterioration		Intermittent
008C - Hybrid battery management	P2CCC00: Hybrid/EV Battery Pack "G" Deterioration		Intermittent
008C - Hybrid battery management	P2CCC00: Hybrid/EV Battery Pack "G" Deterioration		static
008C - Hybrid battery management	P0EE100: Hybrid/EV Battery Pack "F" Deterioration		static
008C - Hybrid battery management	P0EE000: Hybrid/EV Battery Pack "E" Deterioration		static
008C - Hybrid battery management	P2CCD00: Hybrid/EV Battery Pack "H" Deterioration		Intermittent
008C - Hybrid battery management	P0EDE00: Hybrid/EV Battery Pack "C" Deterioration		Intermittent
008C - Hybrid battery management	P0EDE00: Hybrid/EV Battery Pack "C" Deterioration		static
008C - Hybrid battery management	P0EE100: Hybrid/EV Battery Pack "F" Deterioration		Intermittent
008C - Hybrid battery management	P0A7F00: Hybrid/EV Battery Pack "A" Deterioration		Intermittent
008C - Hybrid battery management	P0EDF00: Hybrid/EV Battery Pack "D" Deterioration		Intermittent
008C - Hybrid battery management	P2CCD00: Hybrid/EV Battery Pack "H" Deterioration		static
008C - Hybrid battery management	P0A7F00: Hybrid/EV Battery Pack "A" Deterioration		static
008C - Hybrid battery management	P0EDD00: Hybrid/EV Battery Pack "B" Deterioration		static
008C - Hybrid battery management	P0EDD00: Hybrid/EV Battery Pack "B" Deterioration		Intermittent

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
008C - Hybrid battery management	P0EDF00: Hybrid/EV Battery Pack "D" Deterioration		static

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> malfunction display symbols -> emissions control system malfunction display	functionality -> activates	

Vehicle data

Q5 PHEV

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FY*	2020	A		*	*	*
FY*	2021	A		*	*	*
FY*	2022	A		*	*	*
FY*	2023	A		*	*	*
FY*	2024	A		*	*	*

PR numbers

PR numbers
?:with OK3

Documents

Document name
master.xml



Connection offline

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Condition

Customer states:

- The MIL light is on in the cluster.

Workshop findings:

- The customer statement can be reproduced.
- Guided Fault Finding (GFF) completed without any recommended action being evident.
- At least one of the following event memory entries is logged as intermittent (passive) or static (active) in the control unit for hybrid battery management (diagnostic address 008C):
 - P0A7F00**: Hybrid/high-voltage battery group 1 deterioration (Performance).
 - P0EDD00**: Hybrid/high-voltage battery group 2 deterioration (Performance).
 - P0EDE00**: Hybrid/high-voltage battery group 3 deterioration (Performance).
 - P0EDF00**: Hybrid/high-voltage battery group 4 deterioration (Performance).
 - P0EE000**: Hybrid/high-voltage battery group 5 deterioration (Performance).
 - P0EE100**: Hybrid/high-voltage battery group 6 deterioration (Performance).
 - P2CCC00**: Hybrid/high-voltage battery group 7 deterioration (Performance).
 - P2CCD00**: Hybrid/high-voltage battery group 8 deterioration (Performance).

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

- The high-voltage battery module identified according to the diagnostic entry must be replaced as specified in the Audi Workshop Manuals.
- If more than two high-voltage battery modules caused the customer complaint, please submit a ticket with the Technical Assistance Center (TAC) or TAC Web ticket before starting repair work.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	9301

Labor Operations:	0040		
	Remove and install high-voltage battery module	9301 19xx	See SRT with associated operations
	GFF	0150 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2079556/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2079556**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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