

Technical Service Bulletin

Topic	91 ACC inop / PreSense Malfunction, DTC B200FF0 (sym 196672) in 0013
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2068008/4
Level	EH
Status	Released for publishing
Release date	Sep 25, 2025

Diagnostic trouble codes

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
0013 - Adaptive cruise control	B200FF0: Internal malfunction		static

New customer code

Object of complaint	Complaint type	Position
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system -> distance warning	functionality -> no function	
information, navigation, communication, entertainment -> driver information system (DIS, MFI, MMI) -> text display -> message: Audi pre sense malfunction	functionality -> activates	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> does not switch on/connect	
information, navigation, communication, entertainment -> warning display symbols -> emergency braking function warning indicator	functionality -> activates without cause	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> no function	
information, navigation, communication, entertainment -> indicator display symbols -> distance regulation indicator display (ACC)	functionality -> activates without cause	
information, navigation, communication, entertainment -> indicator display symbols -> emergency brake function display	functionality -> activates without cause	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> cannot be switched on/activated	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> cannot be selected	

New workshop code

Object of complaint	Complaint type	Position
assistance systems, comfort controls -> cruise control\distance regulation system -> adaptive cruise control radar sensor	functionality -> no function	

Vehicle data

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F3*	2021	A		*	*	*
F3*	2022	A		*	*	*
F3*	2023	A		*	*	*
F3*	2024	A		*	*	*
F3*	2025	A		*	*	*

Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
0013 - Adaptive cruise control	*	0396	*	*
0013 - Adaptive cruise control	*	0541	*	*
0013 - Adaptive cruise control	*	0534	*	*

Documents

Document name
master.xml



Connection offline

Technical Service Bulletin

Transaction No.: **2068008/4**

91 ACC inop / PreSense Malfunction, DTC B200FF0 (sym 196672) in 0013

Release date: Sep 25, 2025

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Condition</i> (Updated verbiage) Revised <i>Production Solution</i> (Added date of production update) Revised <i>Service</i> (Added SVM code) Revised <i>Warranty</i> (Updated labor operations)
3	4/28/2025	Updated header (added model)
2	09/18/2024	Revised <i>Warranty</i> (Updated Claim Types)

Customer states:

Various driver assist systems are inoperative.

The following messages are displayed in the instrument cluster:

- Distance warning: currently unavailable. See owner's manual.
- Audi pre sense: fault. Please contact the workshop.

Workshop findings:

The following DTC is stored in the control module for Adaptive cruise control –J428– (diag. addr. 0013)

- DTC B200FF0:** Internal Malfunction (**symptom 196672**).

Technical Background

An internal diagnosis malfunction causes the DTC to enter erroneously.

Production Solution

Week 27/2025

Service

Software -J428- (DA0013) = 0396

Erase this event memory entry. After it has been erased successfully, switch the ignition off and on again. The complaint should now have been resolved.

Software -J428- (DA0013) = 0534 or 0541

Update adaptive cruise control unit -J428- (DA0013) with SVM. To enter the SVM code, use “Flash” mode on the ODIS tester. The SVM code is **13A011**. Follow the instructions on the tester.

**NOTICE**

Claims for replaced parts will not be reimbursed.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9163		
Damage Code:	0039		
Labor Operations:	<u>Without software update</u>		
	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Time stated on the diagnostic protocol
	<u>Software update performed</u>		
	GFF	0151 0010	See SRT with associated operations
	Charge Battery	0151 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2068008/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2068008**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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