



Service Bulletin

Bulletin No.: PIT6424

Date: August, 2025

PRELIMINARY INFORMATION

Subject: Service High Voltage Message With DTC B3A6B

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CELISTIQ	2025		ALL	ALL	BEV	ALL
Cadillac	ESCALADE IQ	2025-2026		ALL	ALL	BEV	ALL
Cadillac	ESCALADE IQL	2026		ALL	ALL	BEV	ALL
Cadillac	LYRIQ	2023-2026		ALL	ALL	BEV	ALL
Cadillac	OPTIQ	2025		ALL	ALL	BEV	ALL
Cadillac	VISTIQ	2025		ALL	ALL	BEV	ALL
Chevrolet	Blazer EV	2024-2025		ALL	ALL	BEV	ALL
Chevrolet	Brightdrop 400	2024-2025		ALL	ALL	EV LCV	ALL
Chevrolet	Brightdrop 600	2024-2025		ALL	ALL	EV LCV	ALL
Chevrolet	Equinox EV	2024-2025		ALL	ALL	BEV	ALL
Chevrolet	Silverado EV	2024-2026		ALL	ALL	BEV Truck	ALL
GMC	Hummer EV Pickup	2024-2026		ALL	ALL	BEV	ALL
GMC	Hummer EV SUV	2024-2026		ALL	ALL	BEV	ALL
GMC	Sierra EV	2024-2026		ALL	ALL	BEV Truck	ALL

Involved Region or Country	North America and Export Regions
Condition	A customer may bring a vehicle in for a Service High Voltage message. On inspection DTC B3A6B will be found.
Cause	Software anomaly

Correction

Verify code B3A6B is set in history.

Clear code.

Using GDS2 go into BECM>Identification Information>Identification Information>Application Software Part Number 1

Look for the software ID below:

2023 = BS11 23.23.172.84

2024 = BS11 24.24.177.46

2025 = BS13/BS11 25.25.178.43

2026 = BS13 25026.180.42/43.

If the Software shown above is NOT installed and after clearing the code it does NOT reset, advise the customer that an update to resolve this concern will be released in a future Over The Air (OTA) update and do not attempt any repairs at this time.

If the updated software has already been installed follow SI diagnostics for B3A6B.

Version	1
Modified	08/20/2025 – Created on.

