



Service Bulletin

Bulletin No.: PIT6423

Date: August, 2025

PRELIMINARY INFORMATION

Subject: U3000 SYM 97 Long Range Radar Blocked

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025-2026		ALL	ALL	ALL	ALL
Cadillac	CELESTIQ	2025		ALL	ALL	BEV	ALL
Cadillac	CT5	2026		ALL	ALL	ALL	ALL
Cadillac	Escalade	2026		ALL	ALL	ALL	ALL
Cadillac	Escalade ESV	2026		ALL	ALL	ALL	ALL
Cadillac	ESCALADE IQ	2025-2026		ALL	ALL	BEV	ALL
Cadillac	Lyriq	2023-2026		ALL	ALL	BEV	ALL
Cadillac	OPTIQ	2025		ALL	ALL	BEV	ALL
Cadillac	VISTIQ	2026		ALL	ALL	BEV	ALL
Cadillac	XT4	2023-2025		ALL	ALL	ALL	ALL
Chevrolet	Blazer EV	2024-2026		ALL	ALL	BEV	ALL
Chevrolet	BrightDrop 400	2023-2026		ALL	ALL	BEV	ALL
Chevrolet	BrightDrop 600	2023-2026		ALL	ALL	BEV	ALL
Chevrolet	Equinox	2025-2026		ALL	ALL	ALL	ALL
Chevrolet	Equinox EV	2024-2026		ALL	ALL	BEV	ALL
Chevrolet	Silverado EV	2024-2026		ALL	ALL	BEV	ALL
Chevrolet	Suburban	2026		ALL	ALL	ALL	ALL
Chevrolet	Tahoe	2026		ALL	ALL	ALL	ALL
Chevrolet	Traverse	2024-2026		ALL	ALL	ALL	ALL
GMC	Acadia	2024-2026		ALL	ALL	ALL	ALL
GMC	Sierra EV	2024-2026		ALL	ALL	BEV	ALL
GMC	Terrain	2026		ALL	ALL	ALL	ALL
GMC	Yukon	2026		ALL	ALL	ALL	ALL
GMC	Yukon XL	2025		ALL	ALL	ALL	ALL

Involved Region or Country	North America
Condition	U3000 - 97 Long Range Radar Blocked set current or in history
Cause	Code can be set from snow, ice, or debris, etc., blocking radar

Correction

If the DTC is stored in history, No further action is required

If the DTC is current, especially during winter season conditions:

1. Inspect the radar fascia area for snow, ice, or debris, etc.
2. Clean the radar fascia surface thoroughly.
3. Perform an ignition cycle and drive the vehicle for 10 minutes.
4. If the DTC clears and goes to history after cleaning and cycling the ignition, no further action is required.
5. If the DTC remains current, refer to the U3000-97 Service Information in (SI) for further diagnostic procedures.

The correction for this concern may be one of several repairs described in the diagnostic tips above, for vehicles repaired under warranty please use the appropriate warranty labor operation based on the actual cause and repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2880468	Long Range Radar Blocked	0.5 Hr.
*This is a unique Labor Operation for Bulletin use only.		

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