

Technical Service Bulletin (TSB)

Flash: Electric Power Steering (EPS) Module Updates

REFERENCE:	TSB: 08-265-25 GROUP: 08 - Electrical	Date:	August 15, 2025	REVISION:	08-098-25
VEHICLES AFFECTED:	2024 (LB) Dodge Charger This bulletin applies to vehicles equipped with one of the following: 245/55R18 All Season Tires (Sales Code TCA). 255/45R20XL A/S Tires (Sales Code TPQ). 275/40ZR20 A/S Tires (Sales Code TTG). 305/35ZR20 A/S Tires (Sales Code TPL). 305/35ZR20 325/35ZR20 A/S Tires (Sales Code TPN). 305/35ZR20 325/35ZR20 3 Seas Tires (Sales Code TPT).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: **This bulletin applies to the North America market.**	
CUSTOMER SYMPTOM:	**Technicians may experience the following stored Diagnostic Trouble Code (DTC): C2217-00 - Electric Power Steering Module Internal. NOTE: This DTC will not have a Malfunction Indicator Lamp (MIL) illumination the customer will notice and there will be no loss of power steering. Once cleared, the DTC may reappear after a few ignition cycle's in history.**				
CAUSE:	EPS software				

This bulletin supersedes Technical Service Bulletin (TSB) 08-098-25, date of issue April 03, 2025, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include a Market Note, updated Customer Symptom statement, Customer Symptom, new LOP, Repair Procedure Note and Caution. And removal of a model year not highlighted with ****asterisks****.

REPAIR SUMMARY:

This bulletin involves updating the EPS module with the latest available software.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-56-AJ	Module, Electric Power Steering (EPS) - Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	CC	Customer Concern	

The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	—	—

REPAIR PROCEDURE:**CAUTION!**

****All the steps in the following Repair Procedure must be performed. Failure to follow the Repair Procedure correctly may result in a flash failure.****

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

NOTE: Make sure vehicle is connected to the external battery charger for stable power source.

1. Reprogram the EPS module with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
2. Wait two minutes after the EPS flash has been completed.

NOTE: **In case of flash failure, perform a 12V reset with ignition On or disconnect the EPS connectors and reconnect with ignition On (engine off, verify engine off) to reset the EPS and reattempt to update. No gear change required in case of flash failure.**

3. Perform an EPS reset in the Guided Diagnostics menu from wiTECH.

NOTE: If the EPS module is not reset, this may cause the Electronic Vehicle Information Center (EVIC) to display a 'Service Active Lane Management' (ALM) message.

4. To perform an EPS reset with wiTECH - Go to the Guided Diagnostics menu --> Select Reset ECU --> Select "EPS" from the list of modules --> Click "Continue" at the bottom of the page then follow the wiTECH prompts.
5. Using wiTECH, perform proxy alignment for EPS module. This routine is available under the 'Guided Diagnostics' tab found on the home, 'Vehicle View' page of wiTECH.

NOTE: Please select "Align specific ECU" option and perform proxy configuration alignment for the EPS module , regardless of wiTECH screen is showing no ECU to align at this time.

6. Please select "Align specific ECU" option and perform proxy configuration alignment for the EPS module , regardless of wiTECH screen is showing no ECU to align at this time.

NOTE: If the proxy configuration alignment is not performed DTC C221F-00 will set.

7. Perform another EPS reset in the Guided Diagnostics menu from wiTECH.
8. To perform an EPS reset in the guided diagnostics menu from wiTECH - Go to the Guided Diagnostics menu --> Select Reset ECU --> Select "EPS" from the list of modules --> Click "Continue" at the bottom of the page then follow the wiTECH prompts.
9. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

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