

## Audio Unit Error Code S001 (DTC B2B05-92)

### APPLIES TO

| Year    | Model         | Trim Level           |
|---------|---------------|----------------------|
| 2023–25 | Accord Hybrid | ALL                  |
| 2026    | Passport      | ALL                  |
| 2025–26 | Civic Hybrid  | Sport Touring and Si |
| 2026    | CR-V Hybrid   | Sport Touring        |

### PROBLEM

Customers may experience error code **S001** with their audio unit. The vehicle may also have DTC B2B05-92 CAN Gateway error stored.

NOTE: Civic and CR-V do not have a CAN Gateway (**CGW**), there will be no DTC stored.

### PROBABLE CAUSE

The error code **S001** is caused when the audio unit and/or the CAN Gateway (**CGW**) receives a security certificate that does not match the security certificate it expects to receive from the Honda servers.

The issue may be related to the dealership's wi-fi settings. While Honda is currently investigating this issue, **DO NOT replace** the audio unit or the CAN Gateway (**CGW**).

### TEMPORARY SOLUTION

#### Accord and Passport

To remove error code **S001** use i-HDS to clear the CAN Gateway (**CGW**) DTC first, then restart the OTA system using i-HDS.

The path to restart the OTA system is as follows:

**System Selection Menu > CAN Gateway > Adjustment > Restart the OTA System**

If the error code returns, the dealership's wi-fi network configuration is the most likely the cause.

To confirm this, turn the wi-fi **OFF** in the vehicle; the error code should not return.

**General Settings > Connections > Wi-Fi > Options > Slide Wi-Fi to OFF**

#### Civic and CR-V

On the audio unit, perform **OTA Clear**, followed by an **IG-OFF/ON**.

The path to clear the OTA from the audio unit:

**Dealer Diag. > Detail Information & Setting > System Update > OTA Clear**

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**General Settings > Connections > Wi-Fi > Options > Slide Wi-Fi to OFF**