

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title VCM Backup Battery Replacement		Ref. No. TJ 36916.2.0	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3970	
Function Description Mobile data services		Page Page 1 of 2	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If the vehicle is showing the DIM message 'Volvo on Call Service Required' and the DTC U105000 is set in the VCM, please follow advice under Service.

VCM = Vehicle Communication Module

BUB = Backup Battery in VCM

SP = Software Product

CSC Customer Symptom Codes

Code	Description
JG	Volvo On Call/Other Volvo On Call problems

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
VCM	U105000	Permanent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-2022		-	201835-202221
225							2019-2022		-	201817-202221
227							2019-2022		-	201846-202221
234							2017-2021		-	201617-202121
235							2017-2021		-	201620-202121
236							2017-2021		-	201646-202121
238							2017-2021		-	201646-202121
246							2018-2021		-	201717-202121
256							2016-2022		-	201505-202221
536							2018-2024		-	201746-202414

Technical Journal 36916.2.0

SERVICE:

Replace the VCM Backup Battery and download the relevant SP, listed below.

SPA = 32398268

CMA = 32301733

*You might get a pop up to say that this is not a valid SP. Just click YES, to continue.

VST Operation Number

VST Operation Number	Description
39750-2	Vehicle Connectivity Module (VCM) remove-install/replace
39751-3	Back-up battery, (VCM) Replace

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3970.