



# TECHNICAL SERVICE BULLETIN

## Illuminated MIL With DTC P2450 Stored In The PCM

25-2365

01 August  
2025

### Model:

|                               |        |
|-------------------------------|--------|
| Lincoln<br>2024-2025 Nautilus | Hybrid |
|-------------------------------|--------|

**Markets:** North American markets only

**Issue:** Some of the vehicles listed in the Model statement above may exhibit an illuminated MIL with DTC P2450 stored in the PCM. This may be due to the software level of the PCM.

**Action:** For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to reprogram the PCM.

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Emissions Warranty/Service Part Warranty (SPW)/Service Part New Vehicle (SPNV)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/Emissions Warranty/SPW/SPNV/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

| Description                                                                                                                                        | Operation No. | Time                   |
|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------|------------------------|
| 2024-2025 Nautilus - Hybrid - Perform Software Update On Appropriate Modules Following TSB Procedure. (Do Not Use With Any Other Labor Operations) | AP252365A     | AP Time Up to 0.5 Hrs. |

### Repair/Claim Coding

|                 |         |
|-----------------|---------|
| Causal Part:    | RECALEM |
| Condition Code: | 04      |

## Service Procedure

1. Connect a battery charger such as Rotunda GRX-3590 or DCA-8000 to the 12-volt battery.

**NOTE:** To prevent the battery saver mode from activating on the vehicle, make sure the negative cable of the charger is installed on a chassis or engine ground, and not the 12-volt battery negative terminal. Do not have the vehicle plugged into high voltage battery charger during programming. This can cause incorrect module programming. Make sure only the 12-volt battery charger is installed.

2. Reprogram the PCM using the latest version of the FDRS. Follow all on-screen instructions carefully to complete all required coordinated module software update(s), including:

- SOBDMC
- ABS module
- BECM

**NOTE:** Advise the customer this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

3. Refer to the WSM, Section 303-13B Evaporative Emissions - 2.0L EcoBoost Hybrid (FHEV 224kW/300PS) (S0)> Diagnosis and Testing > Pinpoint Test HX and follow normal diagnostics outside of the article. Repair is complete.

**NOTE:** Inform the customer that the condition may have been caused by overfilling of the fuel tank and to not top-off the fuel tank when the fuel pump nozzle automatically shuts off for the first time. Refer the customer to the Fuel and Refueling section of their Owner Manual for additional information.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.