



SSM 54052 2023-2025 F-Super Duty - Replacement Steering Column Control Module (SCCM) Will Not Complete Programmable Module Installation (PMI) With DTCs U2100 And/Or U2101

Some 2023-2025 F-Super Duty vehicles may display an error during replacement of the SCCM that contains the following message: "Reprogramming has failed, would you like to retry?". If this error is present, the SCCM will not complete PMI and may store diagnostic trouble codes (DTC) U2100 and/or U2101 in the SCCM. This may be due to a concern with the compatibility of the software with a hardware change in the SCCM. To correct the condition, download and run the "SCCM - Steering Column Control Module (SCCM) Configuration" application in the Ford Diagnosis and Repair System (FDRS). Inform customers that although the PMI is incomplete, there is no affect on vehicle performance. Customers can continue to drive the vehicle. To make sure the vehicle correctly receives the latest SCCM software, engineering is currently working on a solution for this condition that is expected in late Q3 2025. Monitor Professional Technician System (PTS) for additional information and schedule service appointments for customers once the software becomes available.