



STAR ONLINE PUBLICATION



Case Number: S2523000064

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Symptom/Vehicle Issue: Diagnostic Trouble Code (DTC) C2217-00 Electric Power Steering Module Internal Set In Electric Power Steering Module (EPS).

Customer Complaint/Technician Observation: Customer has no complaint of an EPS warning. No warning lamps. Technician finds the DTC stored when scanning the vehicle with wiTECH.

Discussion: Technicians may see DTC C2217-00 DTC in stored position. Once cleared the DTC may reappear after a few ignition cycles. If there is no EPS warning light, no EPS service message on the instrument cluster, and no customer impact, no EPS repair is required. The DTC is erroneous.

<<<NOTE>>> If the DTC is active or there are warning messages or EPS light on-follow published diagnostics.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.