

Technical Service Bulletin

Topic	00 Diagnosis: Ghost DTC U183A00 in diagnostic address 8125
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2076151/2
Level	EH
Status	Released for publishing
Release date	Jun 20, 2025

Diagnostic trouble codes

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
8125 - Application server 3 system 1 infotainment	U183A00: Head-up display control module Checksum incorrect		static

New customer code

Object of complaint	Complaint type	Position
vehicle service -> vehicle diagnosis -> Guided Fault Finding (GFF)	control modules, services -> with fault stored in the DTC memory	
information, navigation, communication, entertainment -> windshield projection (Head-up Display) -> windshield projection display (Head-up Display)	functionality -> partially out of order	
information, navigation, communication, entertainment -> windshield projection (Head-up Display) -> windshield projection display (Head-up Display)	functionality -> gives incorrect reading	
information, navigation, communication, entertainment -> windshield projection (Head-up Display) -> windshield projection display (Head-up Display)	functionality -> no function	

Vehicle data

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FU*	2025	A		*	*	*
GF*	2025	A		*	*	*
GH*	2025	A		*	*	*
GU*	2025	A		*	*	*

PR numbers

PR numbers
? :without KS0

Documents

Document name
master.xml

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added Models)
1	12/02/2024	Initial publication

Customer states:

- There is no customer complaint regarding the HUD.

Workshop findings:

The following DTC and symptom code is stored in *the Application Service 3 System 1 Infotainment (HCP3) -SWC6-*, (address word 8125):

- **DTC U183A00:** Head-up display control module, checksum faulty (symptom code **2031620**).

However, there is no malfunction. The head-up display image is present, and no issues can be found.

Technical Background

The specified event memory entry may appear due to a software issue although there is no malfunction in the head-up display.

Production Solution

In vehicles built starting from week 48/25 onwards, the specified event memory entry will reliably indicate a functional issue with the head-up display.

Service

Please note the information shown in ODIS S regarding the specified DTC.

Do not perform any repairs. Any repairs for this concern may be denied.

NOTICE

The DTC codes listed above do not require a TAC ticket for repair authorization reporting.

NOTICE

If there is a customer complaint, this TSB does not apply, and the vehicle must be repaired following Guided Fault Finding.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2076151**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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