

Technical Service Bulletin (TSB)

ACC/FCW Unavailable, Service Required

REFERENCE:	TSB: 08-200-25 GROUP: 08 - Electrical	Date:	June 25, 2025	REVISION:	—
VEHICLES AFFECTED:	2022 - 2025 (MP) Jeep Compass This bulletin applies to vehicles equipped with 2.0L I4 DOHC DI Turbo Engine w/ ESS (Sales Code EC1) with Trailhawk Badge (Sales Code M1E).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers must experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle must exhibit/set the following Diagnostic Trouble Code (DTC): - C14A4-00 - Sensor Adjustment Required. Customers may also experience the following: "ACC/FCW Unavailable, Service Required" message in the Instrument Panel Cluster (IPC). This can happen on extreme windy conditions at speeds of 97 kph (60 mph) to 113 kph (70 mph).				
CAUSE:	Manufacturing issue				

REPAIR SUMMARY:

This bulletin involves applying dampening material to the front fascia.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-20-27-94	Apply Dampening Material to Front Fascia Crossbar (0 - Introduction)	6 - Electrical and Body Systems	2.1 Hrs.
Failure Codes	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	NPN	3M 04274 Dampening Material	
1	NPN	3M 08571 Manual Cartridge Applicator	
1	NPN	08193 Mixing Tip	
1	NPN	Masking tape (1" (25mm) x 6" (125mm))	

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	-	-

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Remove the front fascia. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info>13 - Frame and Bumpers / Bumpers / Fascia, Front / Removal and Installation.
2. Once the fascia is removed, remove any dirt and grease using mild soap and water and wax and grease remover from the front of the impact beam.
3. Apply masking tape to the top/front portion of the beam to outline an area that is 25 mm (1 in.) x 125 mm (6 in.) [Fig. 1](#).



Fig. 1
Masking

4. Apply 3M 04274 Dampening Material using the 3M 08571 Manual Cartridge Applicator and 08193 Mixing Tip. Apply Dampening material as required to produce a 0.28 in. (7mm) thickness of the material. The material can be force dried for faster cycle time [Fig. 2](#).



Fig. 2
Dampening Material

5. After the material has dried, install the front fascia. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info>13 - Frame and Bumpers / Bumpers / Fascia, Front / Removal and Installation.
6. Perform the ACC DASM Calibration procedure. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 08 - Electrical / 8E - Electronic Control Modules / Module, Adaptive Cruise Control (ACC) / Module Programming.
7. Clear any DTCs that may have been set in any modules due to reprogramming.

POLICY:

Reimbursable within the provisions of the warranty.

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