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Sent on	06	03	2025	Expires on	06	17	2025
From	Technical Information & Support Group						
Subject	Request for Parts: 2025 Civic 2.0L MIL On with DTC P0087 Stored (ACTION REQ'D)						

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Information & Support Group
RE: **Request for Parts: 2025 Civic 2.0L MIL On with DTC P0087 Stored (ACTION REQUIRED)**

This message is solely directed to Honda dealership personnel; please handle it accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is searching for certain 2025 Civic 2.0Ls with a customer complaint of the Malfunction Indicator Light (MIL) on with DTC P0087 (Fuel Rail/System Pressure Too Low). Customers may also experience loss of power or engine stalling. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle before you attempt a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Vehicle must be equipped with 2.0L engine.
- 2. DTC P0087 must be stored (must print out ALL DTC Check & e-mail to TIS).
- 3. Vehicle is still acceptable if the DTC has been cleared, as long as the ALL DTC printout shows P0087.
- 4. Must verify no fuel leak from the high-pressure fuel pump & the low-pressure fuel pump.
- 5. Previous replacement of the high-pressure fuel pump and/or the low-pressure fuel pump is acceptable as long as no repair attempt has been made during the current visit.
- 6. No history of collisions.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at tis@ahm.honda.com. or call us at 800-880-1072 (Monday-Friday, 7am-5pm PST). TIS will need to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

- 1. Model Year (e.g. 2024)
- 2. Model Name (e.g. Accord)
- 3. Issue (e.g. Brake Judder)
- 4. VIN

E-Mail Body:

- 1. Dealer Number
- 2. Your Name
- 3. Best Phone Number to be Reached
- 4. Current Mileage
- 5. Confirm that the vehicle meets qualifiers #1-#6 and send All DTC Check to TIS.
- 6. DPTS#

As a gesture of appreciation to dealer technicians who identify and report a vehicle that meets the qualifiers, is accepted as a candidate and is the subject of a successful Dealer Visit/Parts Collection/Info Collection, AHM will provide the referring technician with a **VISA gift card**. Technical Information & Support (TIS) will provide additional information if this situation applies.

Thank you.