



# Service Bulletin

Bulletin No.: PIT6110G

Date: June, 2025

## PRELIMINARY INFORMATION

**Subject: Crank No Start / SES MIL / DTC P062B P060C**

| Brand:    | Model:         | Model Year: |    | VIN: |     | Engine:          | Transmission: |
|-----------|----------------|-------------|----|------|-----|------------------|---------------|
|           |                | from        | to | from | to  |                  |               |
| Cadillac  | Escalade       | 2023 - 2025 |    | All  | All | L84 or L87       | All           |
| Cadillac  | Escalade ESV   | 2023 - 2025 |    | All  | All | L84 or L87       | All           |
| Chevrolet | Express Van    | 2023 - 2025 |    | All  | All | L8T              | All           |
| Chevrolet | Silverado 1500 | 2023 - 2025 |    | All  | All | L84, L87, or LZ0 | All           |
| Chevrolet | Silverado 2500 | 2023 - 2025 |    | All  | All | L8T              | All           |
| Chevrolet | Silverado 3500 | 2023 - 2025 |    | All  | All | L8T              | All           |
| Chevrolet | Suburban       | 2023 - 2025 |    | All  | All | L84 or L87       | All           |
| Chevrolet | Tahoe          | 2023 - 2025 |    | All  | All | L84 or L87       | All           |
| GMC       | Savana         | 2023-2025   |    | All  | All | L8T              | All           |
| GMC       | Sierra 1500    | 2023 - 2025 |    | All  | All | L84, L87, or LZ0 | All           |
| GMC       | Sierra 2500    | 2023 - 2025 |    | All  | All | L8T              | All           |
| GMC       | Sierra 3500    | 2023 - 2025 |    | All  | All | L8T              | All           |
| GMC       | Yukon          | 2023 - 2025 |    | All  | All | L84 or L87       | All           |
| GMC       | Yukon XL       | 2023 - 2025 |    | All  | All | L84 or L87       | All           |

|                                   |                                                                                                                                                         |
|-----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Involved Region or Country</b> | North America, Canada, Mexico, Europe, Kazakhstan, Uzbekistan, Russia, Middle East                                                                      |
| <b>Condition</b>                  | Some customers may experience a SES MIL and a possible crank no start condition. When checking for DTC's a P062B and/or P060C will have set in the ECM. |
| <b>Cause</b>                      | Engineering is still aware of this condition.                                                                                                           |

### Correction

Engineering is currently investigating this condition and after reviewing the issue they have found that the condition can typically be repaired by the following:

1. For the applicable DTC found, please follow the (Circuit/System Verification) steps within the SI DTC diagnostic information. If no issues were found, then proceed with next step
- .2. Ensure the ECM has the latest programming.
3. Perform a global reset by clearing all DTCs then disconnect the 12-volt battery for several minutes and reconnect. Verify the DTC(s) do not return
- .4. In some cases, if the DTC(s) reset promptly after following the above steps, then an ECM replacement may be necessary.

5. If the DTC(s) do not reset, then they were set falsely, and no further repairs are needed at this time. Engineering is currently working on a design improvement for this complaint and more information will be released at a later date.

**Note:** These DTC's can also be caused by a low voltage condition at startup or stop/start event and any low voltage conditions should be addressed.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the appropriate labor operation for the repair being performed. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

For vehicles repaired under the Emission coverage, use the appropriate labor operation for the repair being performed. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation                                          | Description                                                                                  | Labor Time |
|----------------------------------------------------------|----------------------------------------------------------------------------------------------|------------|
| 4086018*                                                 | Use to perform Step 2. Check and clear all DTCs. Perform a battery disconnect and reconnect. | 0.4 Hrs.   |
| *This is a unique Labor Operation for Bulletin use only. |                                                                                              |            |

|          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Version  | 8                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Modified | 01/11/2024 - Created on.<br>04/26/2024 - Update to the model list.<br>06/27/2024 - Update to the Cause, Correction and Warranty sections.<br>08/23/2024 - Update Model List and Correction Section<br>09/17/2024 - Update the Correction and Warranty sections<br>03/24/2025 - Updates to the models and correction sections<br>04/17/2025 - Updates to the title, condition, correction, models, and warranty sections.<br>06/12/2025 — Updates to the Models and correction sections. |

