

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

CHECK ENGINE LIGHT ON AND MESSAGE IN INSTRUMENT
CLUSTER WITH DTC P0DAB:17 AND/OR P0DAB:00

Service Alert No.: SA-001/25

Last Issued : 04/17/2025

BULLETIN NOTES

This Service Alert supersedes the previously issued SA(s) listed below. The changes are noted in Red.

Previous SAs:	Date(s) Issued:
SA-001/25	01/09/25
SA-082/24	12/13/24

APPLICABLE MODEL(S)/VINS

2024 CX-90 MHEV (inline6) with VINS between JM3KK*****100044 - 170926 (produced between (December 27, 2022 - April 24 2024)

DESCRIPTION

Some vehicles may experience the CHECK ENGINE light ON and the message "ENGINE HYBRID SYSTEM AND i-STOP MALFUNCTION" displayed in the instrument cluster with one or both of the following DTCs:

- P0DAB:17 is set in the MHB module.
- P0DAB:00 is set in the SGC2/DMCM module.

REPAIR PROCEDURE

1. Check for DTCs and confirm if DTC P0DAB:00 and/or P0DAB:17 are present.

Is recall 7024J open?

- **YES:** Go to: step 2.
- **NO:** Replace the MHEV battery (refer to the part information below) according to the instructions on MGSS (M Hybrid Boost BATTERY REMOVAL/INSTALLATION [H3T]), then go to step 4.

2. If one or both DTCs are present, replace the MHEV battery (refer to the part information below) according to the instructions on MGSS (M Hybrid Boost BATTERY REMOVAL/INSTALLATION [H3T]).

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3. After the MHEV battery is replaced, perform recall 7024J and any open recalls.

IMPORTANT: If the customer's vehicle is down due to the MHEV battery backorder, make sure any open recalls are performed and closed, then wait until the battery arrives before fully closing out the customer's RO.

4. Test drive the vehicle and verify no other DTC's or symptoms are present.

PARTS INFORMATION

NOTE:

- MHEV batteries can be ordered through the normal part-ordering process through your parts department. MASH approval **is not** required on vehicles produced prior to April 25, 2024 with the code(s) listed in this Service Alert. There is no need to contact the Technical Hotline or create a MAR request for MASH authorization on these vehicles.
- MASH approval **is** required for all MHEV batteries on vehicles built on or **after April 25, 2024**.
- For vehicles built **before** April 25, 2024, with an MHEV battery failure **not associated with these codes**, MASH approval is still required.

NOTE: If your customer is impacted by the MHEV battery backorder, please refer to the Dealer Communication issued on December 16, 2024. This communication provides customer support options and guidance on utilizing the Mazda Courtesy Vehicle Program (MCVP) until the customer's vehicle can be repaired.

WARRANTY INFORMATION

Normal warranty applies.

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