

Technical Service Bulletin

Topic	91 ACC inop / PreSense Malfunction, DTC B200FF0 (sym 196672) in 0013
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2068008/3
Level	EH
Status	Released for publishing
Release date	Apr 28, 2025

Diagnostic trouble codes

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
0013 - Adaptive cruise control	B200FF0: Internal malfunction		static

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> driver information system (DIS, MFI, MMI) -> text display -> message: Audi pre sense malfunction	functionality -> activates	
information, navigation, communication, entertainment -> indicator display symbols -> emergency brake function display	functionality -> activates without cause	
information, navigation, communication, entertainment -> warning display symbols -> emergency braking function warning indicator	functionality -> activates without cause	
information, navigation, communication, entertainment -> indicator display symbols -> distance regulation indicator display (ACC)	functionality -> activates without cause	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> no function	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> does not switch on/connect	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> cannot be switched on/activated	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> cannot be selected	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system -> distance warning	functionality -> no function	

New workshop code

Object of complaint	Complaint type	Position
assistance systems, comfort controls -> cruise control\distance regulation system -> adaptive cruise control radar sensor	functionality -> no function	

Vehicle data

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F3*	2021	A		*	*	*
F3*	2022	A		*	*	*
F3*	2023	A		*	*	*
F3*	2024	A		*	*	*
F3*	2025	A		*	*	*

Documents

Document name
master.xml

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	4/22/2025	Updated header (added model)
2	-	Revised <i>Warranty</i> (Updated Claim Types)
1	09/14/2022	Initial publication

Customer states:

Various driver assist systems are inoperative.

The following messages are displayed in the instrument cluster:

- Distance warning: currently unavailable. See owner's manual.
- Audi pre sense: fault. Please contact the workshop.

Workshop findings:

The following DTC may be stored in the control module for Distance Regulation –J428– (diag. addr. 0013)

- **DTC B200FF0:** Internal Malfunction (**symptom 196672**).

Technical Background

An internal diagnosis malfunction causes the DTC to enter erroneously.

Production Solution

Not applicable.

Service

1. Clear the DTCs that have been stored in the vehicle.
2. Cycle the ignition.
3. The driver assist systems should be available again after clearing DTCs and the instrument cluster messages (see Condition) should disappear.



Claims for replaced parts will not be reimbursed.

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
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Service Number:	9163		
Damage Code:	0039		
Labor Operations:	GFF	0150 0000	Time stated on the diagnostic protocol
	Charge Battery	2706 8950	See SRT with associated operations
Claim Comment:	As per TSB 2068008/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2068008**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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