



Connection offline

Vehicle-specific service

Topic	01 PSS Engine: engine control unit - drive system fault - DTC P065C00, symptom 36565 - 4 cyl, 2.0 ltr. TFSI
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2077630/1
Level	EH
Status	Released for publishing
Release date	Apr 16, 2025

Vehicle data

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
8W*	2023	A		DMSA	*	*
F5*	2023	A		DMSA	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WAU	*	F4	*	P	A	000001	999999		
WAU	*	F5	*	P	A	000001	999999		

Documents

Document name
master.xml



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Condition

Customer states:

- The vehicle has reduced power.
- The message “Drive system fault” appears in the driver information system.

Workshop findings:

The following DTC is stored in the engine control module, -J623- (address word 0001)

- **P065C00** “Generator, mechanical malfunction (symptom 36565).”

AND

- **P0A0F00** “Engine failed to start (symptom 379300)” are logged in the event memory engine control unit. “

Technical Background

Software issue in the engine control unit

Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

Service

1. Explain to the customer that a solution is expected to be available by the end of the 3rd quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer’s concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2470		
Damage Code:	0039		
Labor Operations:	Software update	0151 0010	See SRT for associated operations
	Software update	0151 0060	Time stated on the diagnostic protocol

Claim Comment:	As per TSB 2077630/1
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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2077630**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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