

Vehicle-specific service

Topic	93 PSS: Q4 drive system fault, P060C00 with symptom 20079
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2074484/2
Level	EH
Status	Released for publishing
Release date	Apr 5, 2025

Vehicle data

Q4

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F4B*	2022	A		*	*	*
F4B*	2023	A		*	*	*
F4B*	2024	A		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WA1	*	F4	*	R	P	000001	999999		
WA1	*	F4	*	P	P	000001	999999		
WA1	*	F4	*	N	P	000001	999999		

Documents

Document name
master.xml



Connection offline

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Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Updated expected ETA) Revised <i>Condition</i> (updated customer statement)
1	07/10/2024	Initial publication

Customer states:

- There is a drive system fault in the instrument cluster.
- Vehicle will not start.

Workshop findings:

The following DTC is stored in the drive system control unit, -J623- (address word 0001):

- **DTC P060C00** with symptom code 20079.

Technical Background

Software robustness.

Production Solution

Not applicable.

Service

1. Explain to the customer that as this is an extremely infrequent fault, this matter is being reviewed, and you will be advised if any action is determined to be needed. This analysis is expected to be completed by the end of Q3 2025 (subject to change).
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Please erase the event memory. The vehicle can then be returned to the customer.
4. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).

Warranty

It is not permitted to replace parts. Unjustified work/replacement parts will be charged back.

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	9370

Damage Code:	0040		
Labor Operations:	GFF/Guided Functions	0150 0060	Time stated on the diagnostic protocol
	GFF/Guided Functions	0150 0010	See SRT with associated operations
Claim Comment:	As per TSB 2074484/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2074484**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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