

**On-car analysis list from April 16th, 2025**  
**please contact VW Helpline before attempting repair**

|            | Models             | MY      | Engine | Transmission | Topic                                 | Customer Complaint                                                                                                                      |
|------------|--------------------|---------|--------|--------------|---------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| Powertrain | Atlas, Cross Sport | 24-25   | All    | All          | MIL-on P0442                          | Customer states MIL-on, P0442 stored in ECM memory<br><b>(leak must be from fuel cap area)</b><br><b>(Untouched vehicles)</b>           |
|            | Atlas, Cross Sport | 24-25   | All    | All          | Oil Leak                              | Oil leak from Cylinder Head Cover<br><b>(Untouched vehicles)</b><br><b>(MY24 after engine serial DRK 154894)</b>                        |
|            | Atlas, Cross Sport | 25      | All    | All          | MIL-on P0087                          | Customer states MIL-on, P0087 Stored in ECM memory<br><b>(Untouched vehicles)</b>                                                       |
| Electric   | Atlas, Cross Sport | 24 - 25 | All    | All          | Key Lock/Unlock functions inoperative | Customer states key functions (FOB or KESSY) for lock and/or unlock are inoperative                                                     |
| Body       | Tiguan             | 24      | All    | All          | Striker Plate                         | Customer states wind noise and or water ingress<br><b>(Untouched vehicles)</b>                                                          |
|            | Atlas, Cross Sport | 24-25   | All    | All          | Seat Rattle                           | Customer states middle row seat rattles<br><b>(Untouched vehicles)</b><br><b>(VIN AFTER: Atlas - RC546450 ; Cross Sport - RC224823)</b> |
| Chassis    | Atlas, Cross Sport | 24-25   | All    | All          | Front-End Vibration                   | Customer states vibration from front of the vehicle at highway speeds<br><b>(Untouched vehicles)</b>                                    |
|            | Atlas, Cross Sport | 24-25   | All    | All          | Anti-Roll Bar Coupling Link Noise     | Customer states there is a noise from the front of the vehicle<br><b>(Untouched vehicles)</b>                                           |
|            | Atlas, Cross Sport | 24-25   | All    | All          | CV Boot Leaking                       | Customer states there is a leak from the front of the vehicle<br><b>(Untouched vehicles)</b>                                            |
|            | Tiguan             | 22-24   | All    | All          | Brake Caliper Noise                   | Customer states there is a noise from the front of the vehicle<br><b>(Untouched vehicles)</b>                                           |