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Sent on	04	16	2025	Expires on	04	30	2025		
From	Technical Information & Support Group								
Subject	Request for Visit: 2023 RDX & TLX MIL on with DTC P2101 (ACTION REQUIRED)								

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: **Request for Visit: 2023 RDX & TLX MIL on with DTC P2101 (ACTION REQUIRED)**

This message is solely directed to Acura dealership personnel; please handle it accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is searching for certain 2023 RDXs and TLXs with a client complaint of the "Emissions System Warning" Malfunction Indicator Light (MIL) on with DTC P2101 (Electronic Throttle Control System Malfunction) stored. Client may experience the vehicle going into "limp" mode. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to your attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

- 1. For TLX, exclude Type S trim vehicles.
- 2. If DTC P2101 is cleared, it MUST re-code (print out ALL DTC Check).
- 3. No previous replacement of the Throttle Body (16400).
- 4. No repair has been attempted during this visit.
- 5. No history of collisions.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at tis@ahm.honda.com or call us at 800-880-1072 (Monday-Friday, 7am-5pm PST). TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

- 1. Model Year (e.g. 2024)
- 2. Model Name (e.g. TLX)
- 3. Issue (e.g. Brake Judder)
- 4. VIN

E-Mail Body:

- 1. Dealer Number
- 2. Your Name
- 3. Best Phone Number to be Reached.
- 4. Current Mileage
- 5. Confirm that the vehicle meets qualifiers #1-#5 listed above and include ALL DTC check printout.
- 6. DPTS #

As a gesture of appreciation to the dealer personnel who identify and report a vehicle that meets the qualifiers, is accepted as a candidate and is the subject of a successful Dealer Visit/Parts Collection/Info Collection, AHM will provide the referring dealer personnel with a **VISA gift card**. Technical Information & Support (TIS) will provide additional information if this situation applies.

Thank you.