



Bulletin No.: PIP6008E
Published date: 04/16/2025

Preliminary Information

PIP6008E 10L80 DTC P2714

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN: from to		Engine:	Transmissions:
Cadillac	CT5	2021 - 2025	ALL	ALL	All	MHS
Cadillac	Escalade	2021 - 2025	ALL	ALL	ALL	MHS MHO MQC
Cadillac	Escalade ESV	2021 - 2025	ALL	ALL	ALL	MHS MHO MQC
Chevrolet	Silverado	2021 - 2025	ALL	ALL	ALL	MHO MHU MHS MHT MQB MQC
Chevrolet	Suburban	2021 - 2025	ALL	ALL	ALL	MHS MHU MQC
Chevrolet	Tahoe	2021 - 2025	ALL	ALL	ALL	MHS MHU MQC
GMC	Sierra	2021 - 2025	ALL	ALL	ALL	MI2 MHS MHT MQB MQC
GMC	Yukon	2021 - 2025	ALL	ALL	ALL	MHS MQC
GMC	Yukon XL	2021 - 2025	ALL	ALL	ALL	MHS MQC

Involved Region or Country	North America
Condition	DTC P2714, with or without reverse engagement.
Cause	The (500) Input Internal Gear may have separated from the (501) Direct Overdrive Sun Gear Shaft due to the (502) Input Internal Gear Retainer Ring being dis-lodged. See SI Doc ID# 4356498.

Correction:

Perform an internal trans inspection to determine if the R2S3 retaining ring is dislodged (Item #502) to replace the retainer if found dis-lodged.

Item # 502 using SI# 4356498.

**** Note ** This concern is typically seen with trans assemblies under 1500 miles. ****

*** This P/I may be upgrade to a TSB after further research is completed.**



Version	6
Modified	09/18/2024 - Created on. 10/23/2024 - Added model years and for replacement trans assemblies. 01/08/2025 - Updated Correction. 01/24/2025 - Updated to clarify Julian dates for 2024 Calander year build. 02/17/2025 - Updated Correction. 04/16/2025 - Updated Correction.