



STAR ONLINE PUBLICATION



Case Number: S2523000028

Release Date: April 2025

Symptom/Vehicle Issue: Diagnostic Trouble Codes (DTCs) P060A, P0919, P0914, P1C73. Park Position Not Recognized. No Crank.

Customer Complaint/Technician Observation: Customer may state the engine may not crank. Cluster may show “shift to park” message. “P” of the PRNDL may flash. Vehicle may not shut off or not turn on.

Technician may find the following DTCs:

- P060A-00- INTERNAL CONTROL MODULE MONITORING PROCESSOR PERFORMANCE
- P0919-00 GEAR SHIFT POSITION CONTROL ERROR
- P0914-00 GEAR SHIFT POSITION CIRCUIT (LIGHT FAULT)
- P1C73-00 PARK SWITCH CIRCUIT STUCK

Discussion: All the above concerns can be related to the gear shift position not being properly reported on CAN bus. Review the below information in addition to performing any active DTC diagnostics.

1. Check all fuses are properly seated.
2. Inspect the wiring connectors, make sure the wiring has no physical damage and there are no pins bent or corrosion issues.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



STAR ONLINE PUBLICATION



3. Remove any external/foreign objects that could be sticking the shifter, e.g. bracelets, covers, cables, etc.
4. Access the shifter. Refer to 21 - Transmission and Transfer Case / Automatic - 8F30 / SHIFTER, Transmission / Removal and Installation. Disconnect and re connect the shifter.
5. Verify the cable adjustment is properly set. Refer to 21 - Transmission and Transfer Case / Automatic - 8F30 / Standard Procedure, Shift Cable Adjustment.
6. Remove any external/foreign objects that could be sticking the shifter, e.g. bracelets, covers, cables, etc.
7. If the DTC (P060A/P1C73/P0914/P0919) is still present, erase it using the scan tool.
8. Verify the movement of the shifter in different position is feasible, inspect if the sliding guide is properly covered with grease and the movement is smooth.
9. If the issue is still present, replace the shifter assembly as a last repair. Record all findings and details at the claim narrative.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.