



FIELD COMMUNICATIONS

DATE: Monday, March 10, 2025
FROM: TRAVIS YOUNG
SUBJECT: Update to Special Service Program (SSP) D8 – Check Engine Light ON with DTC P0126:00. Additional 2025MY CX-5 vehicles have been added
SUMMARY: Update to Special Service Program (SSP) D8 – Check Engine Light ON with DTC P0126:00. Additional 2025MY CX-5 vehicles have been added
TYPE: Informational

Dear Mazda Dealer Colleagues,

As of March 10, 2025, 23,497 additional 2025MY CX-5 vehicles were added to the warranty extension campaign SSPD8 and will currently display SSPD8 when running a Warranty Vehicle Inquiry. These vehicles are the final vehicles subject to this warranty extension.

In October 2024, Mazda Motor Corporation announced a Special Service Program (SSP) to extend the warranty coverage for a specific repair of the fail-safe thermostat in the coolant control valve on certain CX-5, Mazda3, CX-3, Mazda6 and CX-30 vehicles that are equipped with the suspected coolant control valve. The warranty coverage for a specific repair of fail-safe thermostat has been extended to 15 years (180 months) /150,000 miles (240,000 km) whichever comes first, from the original warranty start date.

DEALER ACTION ITEM:

UNSOLD IN-STOCK VEHICLES: There are approximately 6,000 CX-5 vehicles in dealer stock affected by this expansion. There is no repair required, however we are asking dealer staff to advise any Mazda owner of this Warranty Extension and provide the SSPD8 Owner Letter upon Retail Delivery.

Owner Notification:

Owners of the newly added CX-5 vehicles subject vehicles will be notified by first class mail by March 30, 2025.

To help you effectively perform this Warranty Extension Program (SSPD8), Mazda has developed the following resources:

1. Repair Procedures & Parts and Warranty information (one document) and the Owner Letter are available on MGSS (Mazda Global Service Support).
2. For Warranty questions, please contact the Warranty Hotline at warrantydept@mazdausa.com.
3. For parts related questions, please contact the Corporate Dealer Assistance Group at corpdag@mazdausa.com or by calling (877) 727-6626, Option 2.
4. For SSP related questions, please fill out the Dealer Recall Help Form located on [OneMazda](#).

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this warranty extension program SSP before responding to customer inquiries.

We apologize for any inconvenience this program may cause you and your customers. Your understanding and support in carrying out this SSP are greatly appreciated.

Sincerely,

Mazda North American Operations

Travis Young

Manager, Recalls

Technical Services Division

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Mazda North American Operations – 200 Spectrum Center Drive, Irvine, CA 92618

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