

Technical Service Bulletin (TSB)

Flash: Transmission Control Module (TCM) Updates

REFERENCE:	TSB: 21-019-25 REV. A GROUP: 21 - Transmission	Date:	March 29, 2025	REVISION:	21-019-25
VEHICLES AFFECTED:	2023 (JT) Jeep Gladiator **This bulletin applies to vehicles equipped with a 3.6L V6 24V VVT Engine UPG I W/ESS (Sales Code ERC) and an 8-Speed Auto 850RE Transmission (Sales Code DFT).**			MARKET APPLICABILITY: ☒ NA☒ MEA ☒ SA☒ IAP ☒ EE☒ CH	
CUSTOMER SYMPTOM:	Customers must experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle must exhibit/set the following Diagnostic Trouble Code (DTC): - P1DB7-00 - Torque Converter Clutch Performance. Customers may also experience one or more of the following: - The check engine light illuminates. - Overheating of the transmission fluid.				
CAUSE:	TCM software				

This bulletin supersedes Technical Service Bulletin (TSB) 21-019-25, date of issue March 13, 2025, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include an updated Vehicles Affected section.

REPAIR SUMMARY:

This bulletin involves reprogramming the TCM with the latest available software.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-05-SL	Module, Transmission Control (TCM) - Reprogram (0 - Introduction)	2 - Automatic Transmission	0.2 Hrs.
Failure Code	CC	Customer Concern	

The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	—	—

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure sufficient battery voltage is provided during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Reprogram the TCM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
2. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

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