



**Bulletin No.:** PIT6352A  
**Published date:** 03/27/2025

## Preliminary Information

### PIT6352A Service High Voltage System Message P29BB

#### Models

| Brand:    | Model:     | Model Years: | VIN: |     | Engine: | Transmissions: |
|-----------|------------|--------------|------|-----|---------|----------------|
|           |            |              | from | to  |         |                |
| Cadillac  | LYRIQ      | 2025         | All  | All | All     | All            |
| Cadillac  | OPTIQ      | 2025         | All  | All | All     | All            |
| Cadillac  | VISTIQ     | 2026         | All  | All | All     | All            |
| Chevrolet | Blazer EV  | 2024 - 2025  | All  | All | All     | All            |
| Chevrolet | Equinox EV | 2024 - 2025  | All  | All | All     | All            |

|                            |                                                                                                                                                                      |
|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Involved Region or Country | North America                                                                                                                                                        |
| Condition                  | A vehicle may come to the dealer with a service high voltage system message, reduced propulsion or other warning message.<br>On inspection code P29BB will be found. |
| Cause                      | Software Anomaly                                                                                                                                                     |

#### Correction:

Do not replace the high voltage heater for this code.  
Clear codes and recheck the heater for proper performance. (follow circuit system verification in SI for code P29BB to test performance).  
Advise the customer that engineering is currently working on a design enhancement.  
Advise the customer that at least once every 23 hours the HVAC system should be turned to full hot for at least two minutes to prevent a recurrence of the concern.  
If the ambient temperature is 20 deg C / 68 deg F or warmer it is not necessary to turn the heat on as described above.  
If after clearing the code P29BB immediately returns or the heater does not pass the performance test, diagnose and repair the vehicle as necessary following SI diagnostics.

#### Additional SI Keywords

calibration, heat, heater, high, P29BB, service, software, voltage

#### Version History

|          |                                                         |
|----------|---------------------------------------------------------|
| Version  | 2                                                       |
| Modified | 03/12/2025 - Created on.<br>03/27/2025- Updated Models. |

