



Service Bulletin

Bulletin No.: 25-NA-049

Date: March, 2025

INFORMATION

Subject: Service High Voltage Message Setting DTC P0CCD

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2023	2025				
	Escalade IQ	2025					
	OPTIQ	2025					
Chevrolet	Blazer EV	2024					
	Equinox EV	2024					

Involved Region or Country	North America
Condition	Some customers may comment on a Service High Voltage Warning Message on and vehicle in setting P0CCD
Cause	The causes of the condition may be software anomalies.
Correction	For the effected vehicles above, GM is recommending that dealers utilize Vehicle Wide Programming to perform and confirm all modules are updated when customer vehicles are brought in for any service or at the customer request (Bumper-to-Bumper Warranty or maintenance). In addition, for the effected vehicles above in New Vehicle Inventory, one software update is allowed prior to sale and should be completed close to delivery to the customer. Technicians are to utilize Vehicle Wide Programming to update all modules. Please refer to 24-NA-113: Vehicle Wide Programming Instructions for information on programming.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

- Verify the vehicle is setting P0CCD
 - DO NOT replace any parts
- Program the BECM through SPS2 VWP programming.
 - Refer to Service Bulletin **24-NA-113:** Vehicle Wide Programming Instructions for information on programming.

Warranty Information

For information on the Warranty Claim Code, refer to **24-NA-132:** Warranty Administration - Claim Submission.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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