



Bulletin No.: PIT6325B
Published date: 03/18/2025

Preliminary Information

PIT6325B Forward Collision Unavailable Message and Supercruise inoperative With DTC U3000 SYM 44 or 54

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Cadillac	Escalade IQ	2025	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UGN or UKL
Condition	Supercruise Inoperative and Forward Collision Unavailable Message with the following DTC Pattern. U3000 SYM 44 set as a current code and U3000 SYM 54 set as a history code.
Cause	The forward camera in windshield being blocked by snow, ice, or fog over multiple key cycles.

Correction:

New software has been released to correct this condition that resides within the B174W Forward Camera Module. Perform a vehicle wide programming update per TSB [24-NA-143](#): Software Update on Ultium Vehicles

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
Follow TSB 24-NA-143	Software Update on Ultium Vehicles	Use Published Time in Bulletin

Version History

Version	3
Modified	01/23/2025 - Created on. 02/25/2025- Updated Correction. 03/18/2025- Update labor time description