

Technical Service Bulletin

Topic	93 e-tron GE: gear oil drain plug leaking, P33E200, P31D000
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2076149/2
Level	EH
Status	Released for publishing
Release date	Feb 24, 2025

New customer code

Object of complaint	Complaint type	Position
transmission -> transmission housing, parking lock -> transmission oil drain plug	leaks -> oil leaking	
transmission -> transmission housing, parking lock -> transmission oil drain plug	component, automotive fluids -> missing	

Vehicle data

e-tron GE MJ19-24

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GE*	2019	A		*	*	*
GE*	2020	A		*	*	*
GE*	2021	A		*	*	*
GE*	2022	A		*	*	*
GE*	2023	A		*	*	*
GE*	2024	A		*	*	*
GE*	2025	A		*	*	*

Documents

Document name
master.xml

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Updated repair steps)
1	11/27/2024	Initial publication

Customer states:

- Leaks detected on the rear underbody, oil stains on the floor.

Workshop findings:

- Gear oil drain plug on rear gearbox leaking.

Technical Background

Oil seal for the rear gear oil drain plug is corroded and therefore leaking.

Production Solution

Not applicable.

Service

Please clean the affected area and replace the gear oil drain plug.

Important:

Please use the new gear oil drain plug (part number WHT 012 968) with the following distinguishing features:

- Old seal: aluminum matt silver. New seal: copper with G600 glossy silver
- Please also note the modified tightening torque of 10Nm + 90 for the gear oil drain plug described in ELSA.

Then refill the gearbox with new gear oil.

Then apply anti-corrosion wax D 308 SP5 M1 to the new gear oil drain plug.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	3457

Damage Code:	0050		
Labor Operations:	Remove and install cover	5194 1900	See SRT with associated operations
	Drain and fill up gear oil	3401 175x	See SRT with associated operations
	Seal oil drain plug	3457 5299	10 TU
	GFF	0150 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2076149/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (**2076149**) are subject to change and/or removal.

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