

Check engine light or Adblue warning with fault codes P206B31, P203B31, or P300494 when outside temperatures are below 32 degrees Fahrenheit

Topic number	LI49.20-N-078838
Version	3
Function group	49.20 - Exhaust gas aftertreatment
Date	2/3/25
Validity	Model 907
Reason for change	Remedy update

Complaint

The check engine light or AdBlue warning is activated, accompanied by one or more of the following fault codes related to the AdBlue tank:

P206B31: Malfunction of the concentration sensor for AdBlue; the signal is absent.

P203B31: Malfunction of the AdBlue fill level sensor; the signal is absent.

P300494: The quality of the AdBlue is insufficient.

Cause

- A. The software for the AdBlue (SCR) control unit (N118/5) is outdated.
- B. The concentration of AdBlue is either above or below the Mercedes-Benz specifications, which can lead to premature freezing.
- C. Frozen or partially frozen AdBlue can cause the AdBlue level sensor to misread levels.
- D. The AdBlue level sensor is damaged.

Remedy

A. Software

1. Verify no newer software in AdBlue® SCR control unit (N118/5).
 2. Complete LI49.20-N-075995 for Adblue warning reset.
- NOTE-- If there is no updated software available, proceed to step B.

B. Adblue Concentration

1. Verify the AdBlue concentration according to WIS AR49.20-D-9264TS - Check the concentration of AdBlue.
--NOTE-- If the AdBlue concentration is below 31.8% or above 33.2%, it must be replaced. Please note that this will be at the customer's expense.
2. If the AdBlue concentration is within the approved specifications, please proceed to step C.

1. Check if the AdBlue is frozen. If it is, let the vehicle sit in a warm place overnight and recheck.

3. Drain the Adblue Tank and verify fill level reflects the change in the Adblue level

--NOTE-- The Fill Level Sensor 1 functions as the "empty sensor." It accurately measures the bottom 60 mm (2.3 inches) of the AdBlue tank. Once the tank is filled beyond the 60 mm (2.3 inch) mark, the sensor may not read accurately, and you might notice the displayed value fluctuating. This behavior is normal, see attachment 'Fill Level 1'.

--NOTE-- If the XENTRY still shows that there is frozen Adblue or the concentration is still inaccurate after draining and filling, please refer to the attachments 'Adblue Frozen' and 'Adblue Concentration' and proceed to step C.

--NOTE-- If the steps above do not fix the vehicle, please proceed to step D.

1. Replace the Adblue Tank

3. Fill the Adblue Tank SLOWLY and do not overfill, verify fill level reflects the change in the Adblue level

4. Complete LI49.20-N-075995 for Adblue warning reset.

--NOTE-- During cold weather, when temperatures are below 32 degrees Fahrenheit, please advise the client to keep the AdBlue tank fill level between 50% and 85%. This will allow for proper fluid expansion and help prevent damage to the level/concentration sensor.

Attachments																	
File	Description																
Adblue Frozen.png  XENTRY  Mercedes-Benz Check component 'AdBlue® temperature sensor' by means of actual value. Test procedure - Condition vehicle according to complaint. - Plausibility check of temperature sensors - Comparison of temperature values. Status of associated actual values <table border="1"> <thead> <tr> <th>Name</th> <th>Actual value</th> <th>Specified value</th> </tr> </thead> <tbody> <tr> <td>Temperature in AdBlue® tank</td> <td>10°C</td> <td>≥ -11</td> </tr> <tr> <td>Calculated temperature at component 'A100m1' (AdBlue® delivery pump)</td> <td>18°C</td> <td>≥ -11</td> </tr> <tr> <td>Outside temperature</td> <td>21°C</td> <td>≥ -11</td> </tr> <tr> <td> There is frozen AdBlue® in component 'AdBlue® tank'</td> <td>YES</td> <td>NO</td> </tr> </tbody> </table> Specified value - The actual values must be plausible. - When the combustion engine is cold, the actual value corresponds to the ambient temperature. Question Are the actual values OK?	Name	Actual value	Specified value	Temperature in AdBlue® tank	10°C	≥ -11	Calculated temperature at component 'A100m1' (AdBlue® delivery pump)	18°C	≥ -11	Outside temperature	21°C	≥ -11	 There is frozen AdBlue® in component 'AdBlue® tank'	YES	NO	Adblue Frozen	
Name	Actual value	Specified value															
Temperature in AdBlue® tank	10°C	≥ -11															
Calculated temperature at component 'A100m1' (AdBlue® delivery pump)	18°C	≥ -11															
Outside temperature	21°C	≥ -11															
 There is frozen AdBlue® in component 'AdBlue® tank'	YES	NO															
Adblue Concentration.png	Adblue Concentration																

XENTRY


Mercedes-Benz

No.	Name	Actual value	Specified value
☐ 019	Fill level of AdBlue® tank (Value in percent)	72%	[0 ... 100]
☐ 032	Fill level of AdBlue® tank	15.8L	[0.3 ... 22.0]
☐ 037	Fill level sensor 1 (Raw value)	1mm	[17 ... 60]
☐ 743	Fill level sensor 2 (Raw value)	222mm	[25 ... 335]
☐ 776	Temperature in AdBlue® tank	19°C	[-11 ... 60]
☐ 849	There is frozen AdBlue® in component 'AdBlue® tank'	YES	NO
☐ 816	AdBlue® concentration	0.0mg/l	[20.0 ... 29.0]
☐ 821	Longitudinal acceleration	0.0mg/l	[-20.0 ... 20.0]
☐ 814	AdBlue® concentration	-10%	

Adblue Fill Level.mp4

Adblue Fill Level 1

WIS-References

Document number	Title	Note
AP49.20-D-0101TS	AdBlue(R) tank - Check/correct fluid level	
AR49.20-D-2015TS	Empty/fill AdBlue(R) tank	
AR49.20-D-2014TSF	Remove/install AdBlue(R) tank	

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms

Power generation > Fuel system > Fuel tank > Function > Different level

Power generation > Exhaust system > AdBlue > AdBlue consumption > Too high

Parts

Part number	ES1	ES2	Designation	Quantity	Note	EPC
A9104702401			NOX REDUCING AGENT TANK	1		X

Control unit/fault code

Control unit	Fault text
N118/5 N141 - Selective catalytic reduction (SCR GEN4) (UDCM2)	P203B31 - The AdBlue® fill level sensor has a malfunction. The signal is not present. P206B31 - Concentration sensor 'AdBlue®' has a malfunction. The signal is not present.
N3/40 - Motor electronics 'MRD1' for combustion engine 'OM654' (CDI) (MRD1NFZ)	P300494 - The AdBlue® quality is insufficient.

Operation numbers/damage codes

XENTRY Tips

Op. no.	Operation text	Time	Damage code	Note
470643	Check separate parts of AdBlue(R) system: ... as per fault code	0-.7		This Operation item is used for completing LI49.20-N-075995.
499264	Check AdBlue(R) concentration (After quick test)	.20		
499290	Empty/fill AdBlue(R) tank	.70		
499292	Replace AdBlue(R) tank	1.80	4707250	
540650	On-board power supply voltage Maintain (when checking/testing and troubleshooting)	.10		
541011	Perform quick test	.20		
540990	Program, code control unit (After quick test)	.3		If newer software is available