



SSM 53344 2025 Explorer Active/Police Interceptor® Utility - Various Speaker DTCs Stored In The ACM With No Customer Symptoms

Some 2025 Explorer Active/Police Interceptor® Utility vehicles may exhibit diagnostic trouble codes (DTCs) B1A01:01, B1A02:01, B1A03:01, B1A04:01, B1A05:01 and/or B1A06:01 in the audio control module (ACM) with no customer symptoms. This may be due to the software in the ACM. Replacement or reprogramming of the ACM will not resolve this condition. This condition does not affect vehicle durability and no additional diagnosis or service is required for this condition at this time. Engineering is currently working on a fix that is expected in Q2 2025. Monitor Professional Technician System (PTS) for additional information.